



# LoanBoard

## Pre-Release Notes

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**Release:** 26 February 2025



# SAGENT

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## Feature 569612: Encompass Integration Automation

Sagent is implementing the process to automatically run integrations for servicers who use Encompass as an integrated application with LoanBoard. At scheduled times during the work week, LoanBoard will automatically run any servicer's active integration that shows an **Active Date** set with no set **Inactive Date**. If there are loans eligible for boarding in this scenario, LoanBoard will execute the following tasks.

- Job creation
- Running of LoanBoard and LoanServ validations
- Approval of any loans that pass both validations to board into LoanServ during the next overnight cycle

The schedule for automatic running of these Encompass integrations (when applicable) will be Monday through Friday at 08:30, 12:30, and 16:30 Eastern Standard Time (EST).

Servicers will only have to review these jobs for errors and to take the appropriate actions to resolve the errors. Servicers will still have the ability to run the integrations manually as needed.